

CAMP BOW WOW®

DOGGY DAY CARE & BOARDING • GROOMING

GROOMING SERVICES WAIVER

CAMP BOW WOW® ALLENTOWN

This agreement includes a release of liability and a waiver of certain legal rights and remedies as it pertains to grooming services. This agreement applies solely to the Camp Bow Wow® Allentown location. This agreement is in conjunction with the **Terms & Policies Agreement** that must also be signed prior to any services being rendered at this or any other Camp Bow Wow® location. The **Terms & Policies Agreement** can be found on our website, app, or a paper copy can be provided at the Camp Bow Wow® Allentown facility. By signing this agreement, you represent that you have read and understand it in its entirety, and you agree to its terms.

1. I attest that my dog is current with the required vaccinations (Rabies, Distemper, and Bordetella) and I have provided Camp Bow Wow® Allentown with the appropriate documentation.
2. I have notified the staff of any pre-existing conditions, illnesses, or any other situations that may impact grooming services including, but not limited to, fleas, ticks, seizures, heart condition, cuts, scrapes or scabs, areas of pain, lumps and bumps, and behavioral issues.
3. I agree that I am responsible for any property damage caused by my dog.
4. I have an active Camp Bow Wow® account and have signed the **Terms & Policies Agreement**.
5. Camp Bow Wow® Allentown reserves the right to charge additional fees for services deemed above and beyond the standard rate of service due to items such as excessive matting, skin condition, and/or dog's behavior.
6. Camp Bow Wow® Allentown reserves the right to refuse service if a dog poses a threat to us, themselves, or other dogs left in our care; whether due to nervousness, grooming stress, aggression, health and/or parasite situation.
7. I understand that pick-up times will be refined at drop-off and may be modified once grooming services have begun. I understand I will be notified by text/call a ½ hour before my dog is to be picked up and that I am responsible for picking up in a timely manner.
8. Early drop-offs or late pick-ups will result in an additional fee if your pup is not attending day care that day.
9. No-shows and/or cancellations within 24 hours of the appointment may result in additional fees.
10. Touch-up requests must be made within 24 hours of pick-up after a full groom. Touch-ups must be done within 72 hours of pick-up after full groom. If a request is not made within 24 hours or I cannot come in within 72 hours, a complimentary touch-up will not be granted.
11. If my pet becomes hurt or ill, Camp Bow Wow® Allentown will make reasonable efforts to contact me, but in Camp Bow Wow® Allentown's sole discretion, may seek medical treatment at my expense. Camp Bow Wow® Allentown will not be held responsible for:
 - a. Sickness or injury caused by the dog to itself during grooming.
 - b. Stressful effects grooming may have on the dog.
 - c. Clipper burns and/or minor nicks resulting from grooming of matted coats or irritation caused by mild to severe skin allergies.
 - d. Hematomas due to severe matting.
 - e. Accidental death related to any pre-existing health condition or natural disaster.

By signing this agreement, I represent that I have read and understand it in its entirety, and I agree to its terms as it pertains to grooming services at Camp Bow Wow® Allentown.

Pet Parent Signature

Pet Parent Printed Name

Date